

RESUME

Bart Bartelds



cloud architect
team lead
product owner

Misc



03-08-1979



Groningen, NL



Dutch (native),
English (native),
German (B2)



B



Cloud Architecture,
Cloud Adoption,
DevOps, automate
everything



Writing, gaming,
reading, weight
training, cycling,
music, home lab and
home automation



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+316 270 154 13

Technical Skills

Value
Added
Skills

Solution &
Infrastructure
Architecture,
Team Coaching
& Management,
Product &
Platform
Ownership,
Service &
Supplier
Management

About

I enjoy working with ambitious people, to reach challenging goals. I like the big picture. I like understanding the people and technologies I'm working with, and I like to get the most of the capabilities at our disposal. I believe in enabling though technology.

Experience

- **Product owner / operational lead Cloud** – Essent IT (Den Bosch, NL) Aug 2018 – May 2024
 - Product & Platform ownership: Managed the cloud team stakeholders and prioritization of the cloud backlog.
 - Team management: Handled team intakes, coaching, development and direction (8 external consultants, 4 internal).
 - Service Management: Handled alignment, direction and service improvement of supplier of cloud services.
 - Responsible for daily run of cloud services, including incident-, problem- and change management.
 - Solution and infra architecture: aligned designs for cloud landing zone, implementation of security tooling, and cloud design for new business solutions.
 - Responsible for cloud governance, cost management, security.
 - Professionalized cloud ops by moving to IaC and CI/CD workflow.
 - Implemented SAFe agile way of working.
- **Sr. Technical Application Manager** – Essent Retail Energy Management (Den Bosch, NL) Jul 2015 – Aug 2018
 - Solutions and infra architecture: Built bespoke monitoring framework for core REM infrastructure.
 - Managed upgrades and maintenance on business critical applications.
 - Solutions and infra architecture: designed and delivered infrastructure layer for new REM applications.
 - Team management: Handled team intakes, coaching, development and direction (5 external consultants, 3 internal).
 - Service Management: Handled alignment, direction and service improvement of supplier of development services.
 - Implemented DevOps way of working and agile rituals.
- **Sr. Technical Application Manager** – Essent B2B (Den Bosch, NL) Mar 2012 – Jul 2015
 - Responsible for incident- problem- and change management Microsoft Dynamics-based system landscape.
 - Handled counting and controls for data migration from SAP-ISU system to MS Dynamics.
 - Solutions and infra architecture: co-authored designs for flanking applications of MS Dynamics landscape, and delivered infrastructure.
 - Service Management: Handled alignment, direction and service improvement of supplier of MS Dynamics platform.
- **Service Manager** – Essent IT (Den Bosch, NL) May 2010 – Mar 2012
 - Process management: Handled Essent-wide process management and reporting on incident-, problem- and change management processes.
 - Service Management: Handled alignment, direction and service improvement of supplier of tibco integration services.
- **Operational lead SAP ISU/CRM** – Essent IT (Den Bosch, NL) Dec 2008 – Apr 2010
 - Process management: Responsible for daily run of SAP ISU and CRM services, including incident-, problem- and change management.
 - Service Management: Handled alignment, direction and service improvement of supplier of SAP services.

Languages: powershell,
node.js,
python, bash,
terraform,
aws-cdk

CI/CD tools: gitlab,
github,
artifactory,
sonarqube,
codecommit,
codedeploy,
slack, jira,
confluence,
prometheus,
grafana,
docker

AWS: ec2, asg,
backup,
route53, rds,
ecs, lambda,
elb/alb,
apigw,
cloudfront,
waf,
cloudwatch,
cloudtrail,
config, iam,
congnito,
dynamodb,
inspector,
guardduty


















Azure: agw, backup,
cosmos, event
hub, vm, apps,
functions, dns

- **Business analyst / project manager** – Essent Grid (Den Bosch, NL) Jul 2007 – Dec 2008
 - Solutions Architecture: Designed and delivered reporting on completion of market messaging processes for Dutch energy market in SAP BW.
 - Handled process analysis and improvement for operational processes of Essent Grid.

Education

- **MSc Business & ICT** – University of Groningen (Groningen, NL) Sep 2000 – Jul 2007
- **BSc Technische Informatica** – LOI (remote) Sep 2010 – Jul 2014
- **BA HEAO-MER** – Avans Plus (Breda, NL) Sep 2009 – Jul 2012

Certification

	AWS	Azure	Other
	 <p>Advanced Networking specialty Mar 2024</p>	 <p>Network Engineer associate Apr 2024</p>	 <p>Cisco CCNA Mar 2024</p>
	 <p>Security specialty Feb 2024</p>	 <p>Developer associate Apr 2024</p>	 <p>Terraform Associate Dec 2023</p>
	 <p>Sysops Administrator associate Jan 2024</p>	 <p>Administrator associate Mar 2024</p>	 <p>Certified SAFE Product Owner/Product Manager Mar 2023</p>
	 <p>Developer associate Dec 2023</p>	 <p>Fundamentals Jan 2020</p>	 <p>Lean Practitioner (green belt) Oct 2017</p>
	 <p>Solutions Architect associate Nov 2020</p>		 <p>TOGAF 9.1 Foundation & Certified Nov 2015</p>
	 <p>Cloud practitioner Nov 2019</p>		 <p>ITIL V3 Expert Jun 2012</p>
			 <p>Prince2 practitioner Nov 200</p>